- 1. In the upper-right corner of IE8, click on Tools to open the drop down menu;
- 2. At the bottom of the Tools menu, click Internet Options;3. In the Internet Options dialog box, select the Security tab;
- 4. On the Security tab, select the Internet zone, then click the Custom Level button;
- 5. Scroll about 2/3 down the list to the option "Open file based on content, not file extension" and change the setting to Disable;
- 6. Click OK;
- 7. Repeat steps 4-6 for the Local Intranet zone and Trusted Sites zone;
- 8. Click OK;
- 9. Close all instances of IE8;
- 10. Reopen IE8 and it should now recognize Office 2007 and 2010 file extensions when saving email attachments.